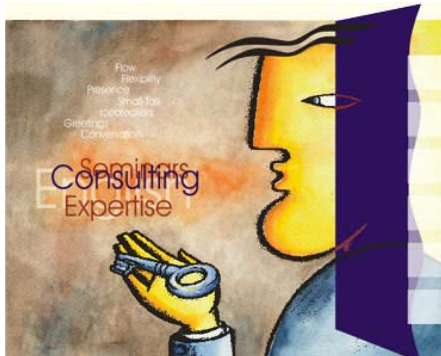


# REFRESHER

## OPEN SEMINAR



... create a better fluency

Goal of the three-day Refresher is the activation of forgotten vocabulary and grammar. You start to remember the English you learnt in the past and you leave the seminar with the self-confident feeling:

*"I can speak English better than I thought!"*

After Refresher you will be able to communicate with international business partners, to talk about your work or make small-talk with strangers.

- ✓ Refresher
- ✓ Fluency
- ✓ Self-Confidence
- ✓ Mini-Grammar / Maxi-Power
- ✓ Every-day Vocabulary
- ✓ Politenesses
- ✓ Small-Talk
- ✓ Telephone Skills
- ✓ Work Description
- ✓ Business Terms & Phrases

### Dates 2011:

February 9-11

March 9-11

April 6-8



**Trainer:** Joan von Ehren

**Location:** Hotel Freihof (nahe HH)

**Size:** 6-8 participants

**Duration:** 3 days incl. 2 x evening meals

(Wednesday & Thursday 10.30 – 20.00 hrs; Friday 10.30 – 16.00 hrs)

**Price / person:** € 450,00

plus catering / accommodation im Hotel Freihof ([www.freihof.de](http://www.freihof.de))

**Payment:** 2 weeks in advance;

no refund for later cancellation;

replacement participant possible.

*Born in England, Joan von Ehren emigrated to Hamburg, Germany in 1966 when she started to develop new methods for teaching English to adults. Since 1988, Joan has been actively involved as trainer and coach in the specialist areas: Financial Services, Business Management, Human Resources, Sales and Marketing. Joan's clients include Members of Management Boards and Senior Executives of reputable international enterprises, such as Commerzbank AG, Equens SE, T-Mobile International GmbH, i.a.*

*Since 1995 Joan von Ehren has carried out seminars, workshops, coaching and telephone training for Commerzbank AG in Frankfurt and Hamburg focusing on Relationship Management and Credit Risk Management in various sectors: Global Shipping, Renewable Energies, Transaction Management i.a.*

*Joan von Ehren is the author of various self-learning books on International Business Communication and Financial Services. These include: Relationship Management, Credit Risk Management, Global Shipping, Renewable Energies, Investment & Asset Management, Transaction Management.*

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